



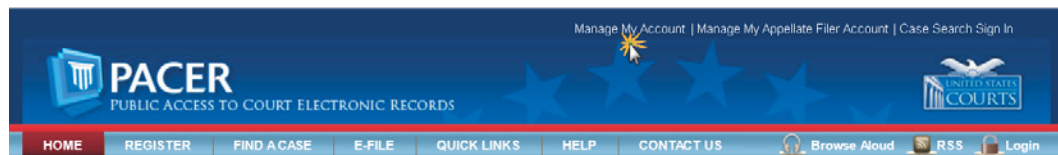
## UPGRADING YOUR PACER ACCOUNT

The next generation (NextGen) of CM/ECF provides a new logon module that allows you to use your PACER account to access PACER and any NextGen court in which you are allowed to file. To activate this feature, you must have an upgraded PACER account. If your PACER account was created prior to August 2014, you must upgrade it following the steps listed below. As courts move to NextGen CM/ECF, you will also need to link any existing CM/ECF e-filing accounts in these courts to your upgraded PACER account (see [Linking your CM/ECF Account to your Upgraded PACER Account \(Bankruptcy and District courts\)](#) or [Linking your CM/ECF Account to your Upgraded PACER Account \(Appellate courts\)](#) for instructions).

### Upgrading PACER Account

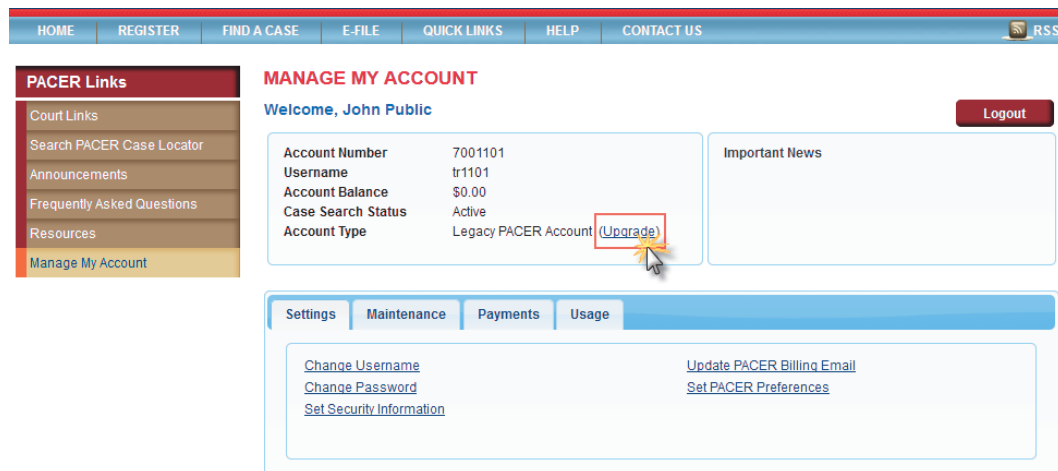
**STEP 1** Go to [www.pacer.gov](http://www.pacer.gov).

**STEP 2** Click **Manage My Account** at the top of the page.



**STEP 3** Log on with your PACER user name and password.

**STEP 4** Your account type will be listed as **Legacy PACER Account**. Click the **Upgrade** link.



If your account type is listed as **Upgraded PACER Account**, you already have an upgraded account and no action is required.

**STEP 5** You are directed to the Upgrade PACER Account page. Verify your personal information and update/enter all required information in each tab (**Person**, **Address**, and **Security**).

**Person Tab:** Enter your date of birth, and then from the **User Type** list, select a user type, if one was not previously selected. Select the user type that best describes the individual or organization associated with this account. The user type information is used for statistical purposes.



For example, if this is a personal account, select **INDIVIDUAL** from the **User Type** list. Click **Next**.

**Person** Address Security

\* Required Information

Prefix: Select Prefix

First Name \*: John

Middle Name:

Last Name \*: Public

Generation: Select Generation

Suffix: Select Suffix

Date of Birth \*:

Email \*: johnpublic@gmail.com

Confirm Email \*: johnpublic@gmail.com

User Type \*: INDIVIDUAL

Next Reset Cancel

**Address Tab:** To complete the address information, from the **County** list, select your county. Click **Next**.

**Person** Address Security

\* Required Information

Firm/Office:

Unit/Department:

Address \*: 123 Main Street

Room/Suite:

City \*: Washington

State \*: District of Columbia

County \*: Select County

Zip/Postal Code \*: 20001

Country \*: United States of America

Primary Phone \*: 202-555-5555

Alternate Phone:

Text Phone:

Fax Number:

Next Back Reset Cancel

**Security Tab:** Create a new user name, password, and security questions. Click **Submit**.



**Person** **Address** **Security**

\* Required Information

**Username \***

**Password \***

**Confirm Password \***

**Security Question 1 \***

**Security Answer 1 \***

**Security Question 2 \***

**Security Answer 2 \***

**STEP 6** Your PACER account is now upgraded. A dialog box displays confirming the upgrade was successful. **NOTE:** You are no longer able to use your old PACER user name and password.

**For additional assistance, please contact the PACER Service Center at 1-800-676-6856.**